

# Creating Health Equity Through Collaboration

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Lakeshore Community Health Care

# AGENDA



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Introduction

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Community Health Centers

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Lakeshore Community Health Care

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Health Equity

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Collaboration

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Key Takeaways

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Questions



**Sheboygan Office**  
—  
**1721 Saemann Avenue**



**Manitowoc Office**  
—  
**2719 Calumet Avenue**



**West Bend Office**  
—  
**908 W. Washington St.**

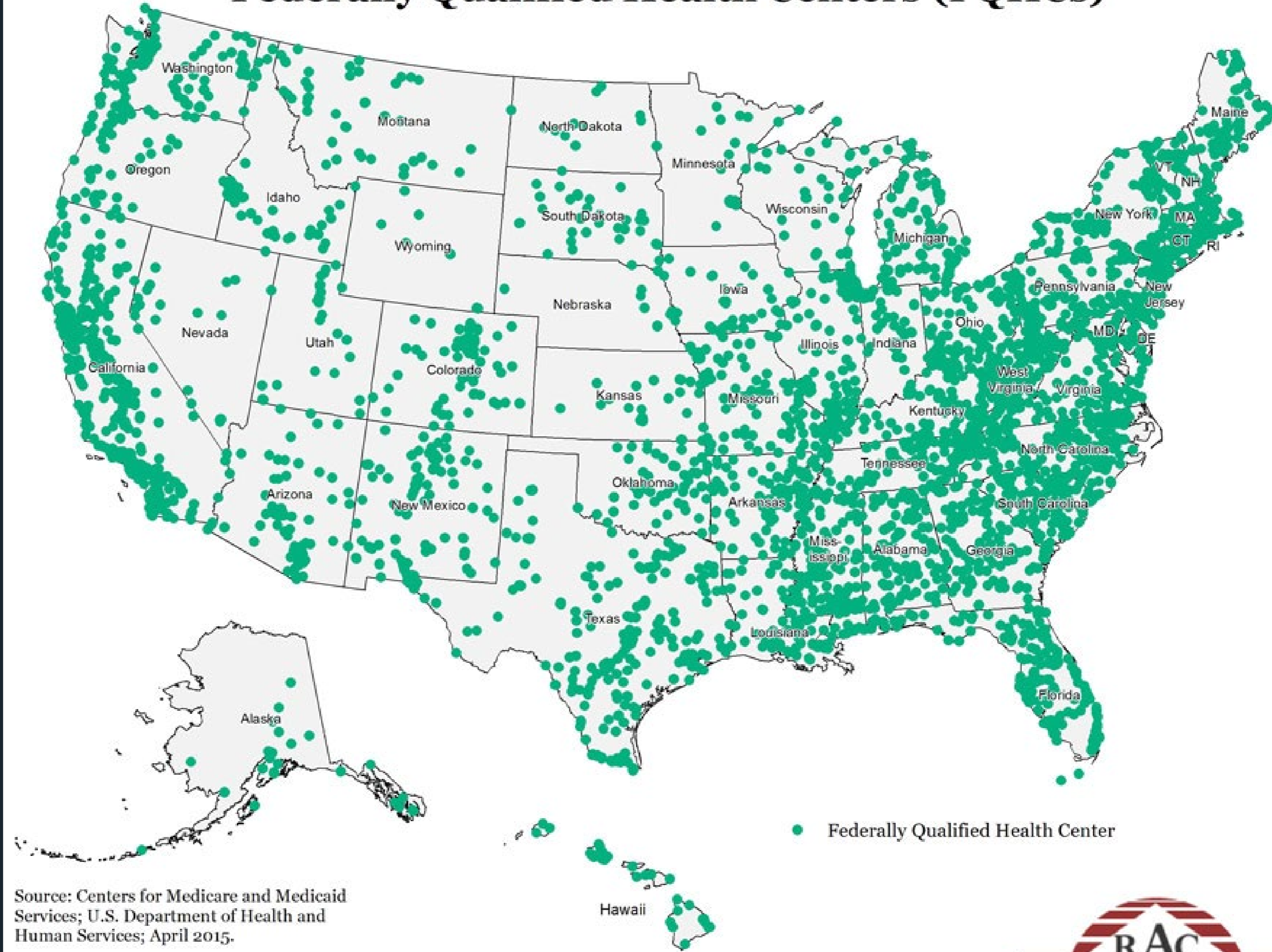


**Providing comprehensive health care for everyone.**

# What is a community health center?



# Federally Qualified Health Centers (FQHCs)

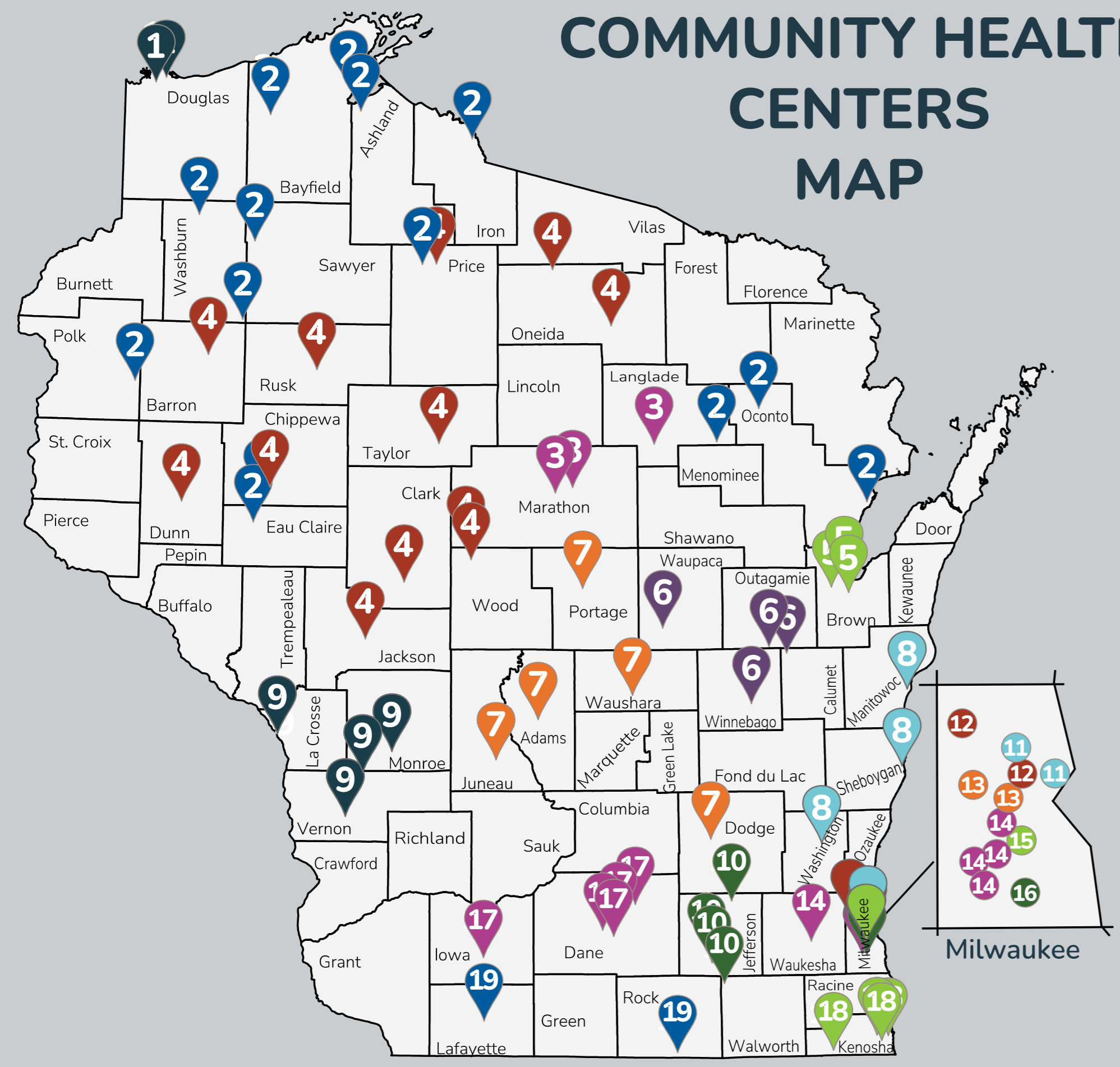


Source: Centers for Medicare and Medicaid Services; U.S. Department of Health and Human Services; April 2015.

Note: Alaska and Hawaii not shown to scale

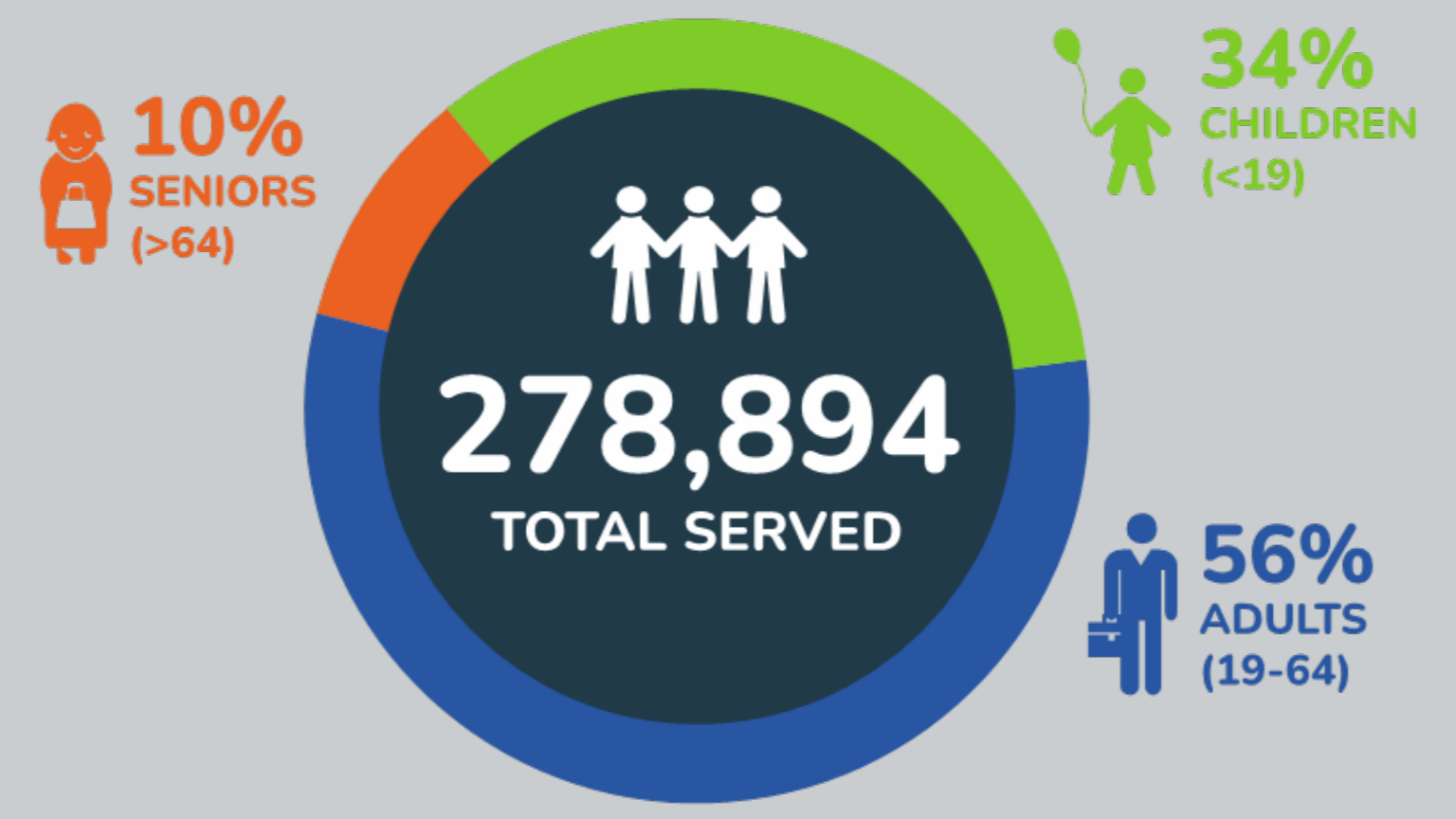


# WISCONSIN COMMUNITY HEALTH CENTERS MAP



- 1. Lake Superior Community Health Center
- 2. NorthLakes Community Clinic
- 3. Bridge Community Clinic
- 4. Family Health Center of Marshfield
- 5. N.E.W. Community Clinic
- 6. Partnership Community Health Center
- 7. Family Health La Clinica
- 8. Lakeshore Community Health Care
- 9. Scenic Bluffs Community Health Centers
- 10. Rock River Community Clinic
- 11. Outreach Community Health Centers
- 12. Milwaukee Health Services, Inc.
- 13. Progressive Community Health Centers
- 14. Sixteenth Street
- 15. Gerald L. Ignace Indian Health Center
- 16. Muslim Community & Health Center
- 17. Access Community Health Centers
- 18. Kenosha Community Health Center
- 19. Beloit Community Health Systems

## PATIENTS SERVED



## SITES AND STAFF



\*UDS submitted by Look-Alike organizations approved in 2022 has not been finalized and is not included in this data.

# Our Mission, Vision and Values



## MISSION

To be RESPONSIVE to our community's needs by IMPROVING access to healthcare for ALL.

## VISION

Lakeshore Community Health Care strives to create communities where all people live healthy, active and prosperous lives. LCHC aspires to be a preferred provider and an employer of choice.

## VALUES

### Listen Compassionately

*We celebrate the dignity and value of each person by creating a space where they feel seen, heard, and understood.*

### Solve It Together

*We work as a team, taking a holistic approach to solving problems.*

### Bring Out The Best In People

*We are committed to creating an environment in which people can thrive.*

### Find A Better Way

*We channel our passion and efforts to lead our communities towards a brighter, healthier future.*

# LAKESHORE COMMUNITY HEALTH CARE

Sheboygan • Manitowoc • West Bend

## Service Delivery Sites

Sheboygan and Manitowoc:  
Medical, Chiropractic, Behavioral Health, Dental,  
Pharmacy, Enabling Services (RN, Social Work)

School Based Mental Health: Sheboygan Area School District, Howards Grove School District, Kohler School District, Random Lake School District, Manitowoc Public School District

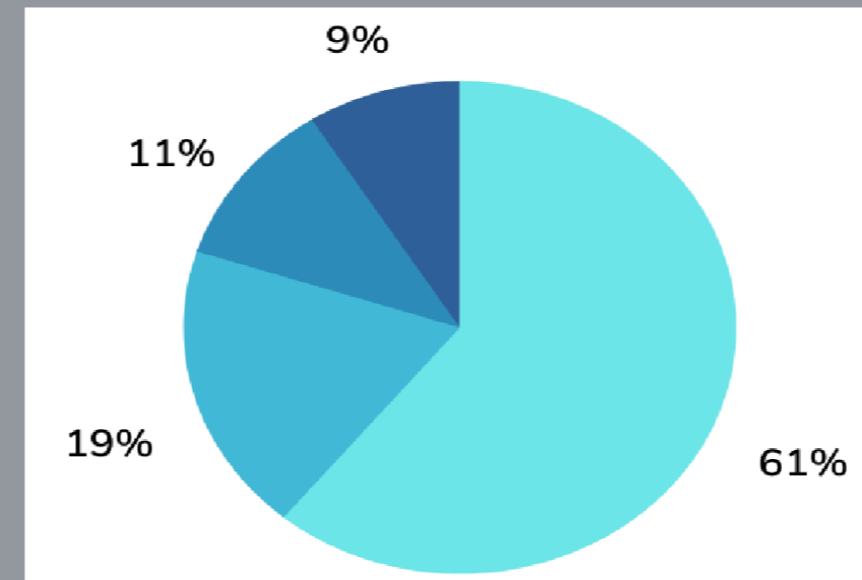
Portable Dental: Schools throughout Sheboygan and Manitowoc Counties including our mobile RV

West Bend:  
Medical, Dental, Mail-Order Pharmacy, and Telehealth for Behavioral Health



**11,043 PATIENTS SERVED**

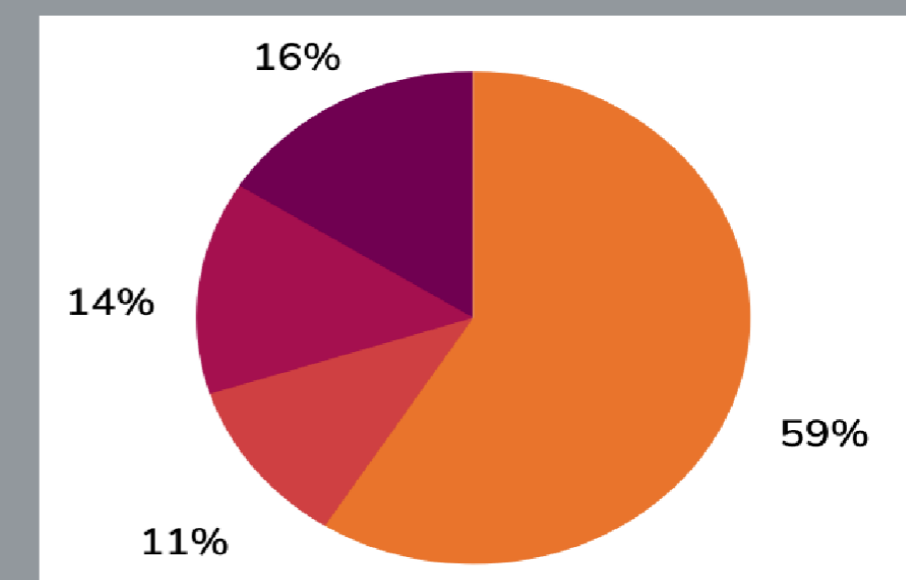
### PATIENTS BY INCOME



- Below 100% FPL
- 101%-150% FPL
- 151%-200% FPL
- Over 200% FPL

*\*200% of the Federal Poverty Level (FPL) was \$26,500 in 2021*

### PATIENTS BY INSURANCE STATUS



- Medicaid
- Uninsured
- Private Insurance
- Medicare

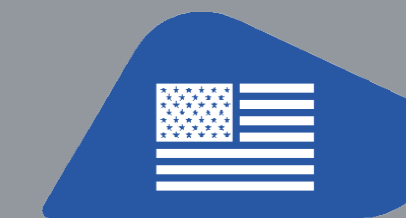
### SPECIAL POPULATIONS



**1,636**  
School-Based Patients



**134**  
Individuals Experiencing Homelessness



**176**  
Veterans

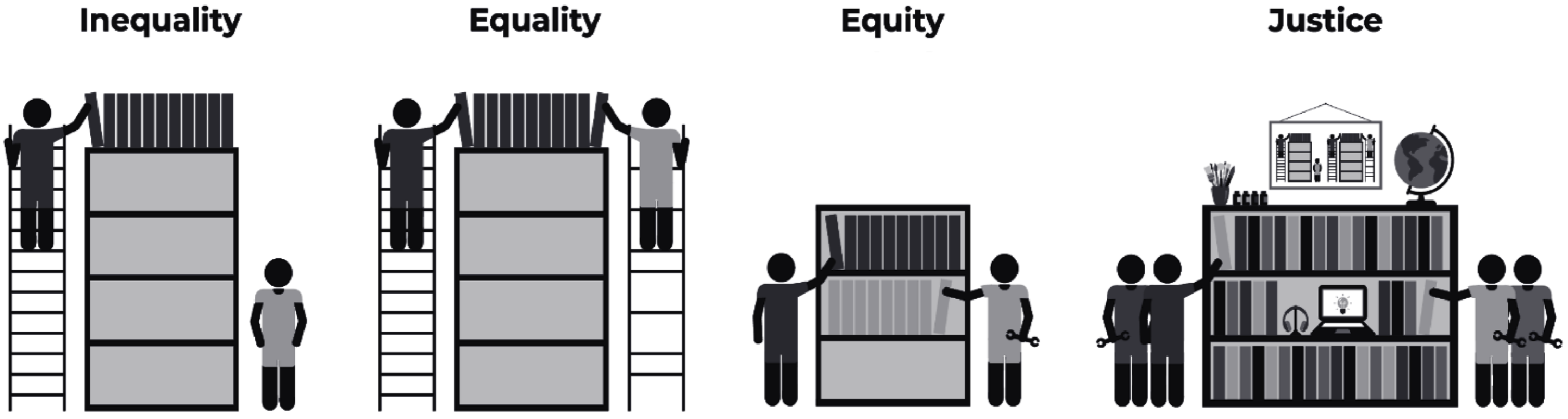


# Health Equity



# Equality vs. Equity

## What is the difference?

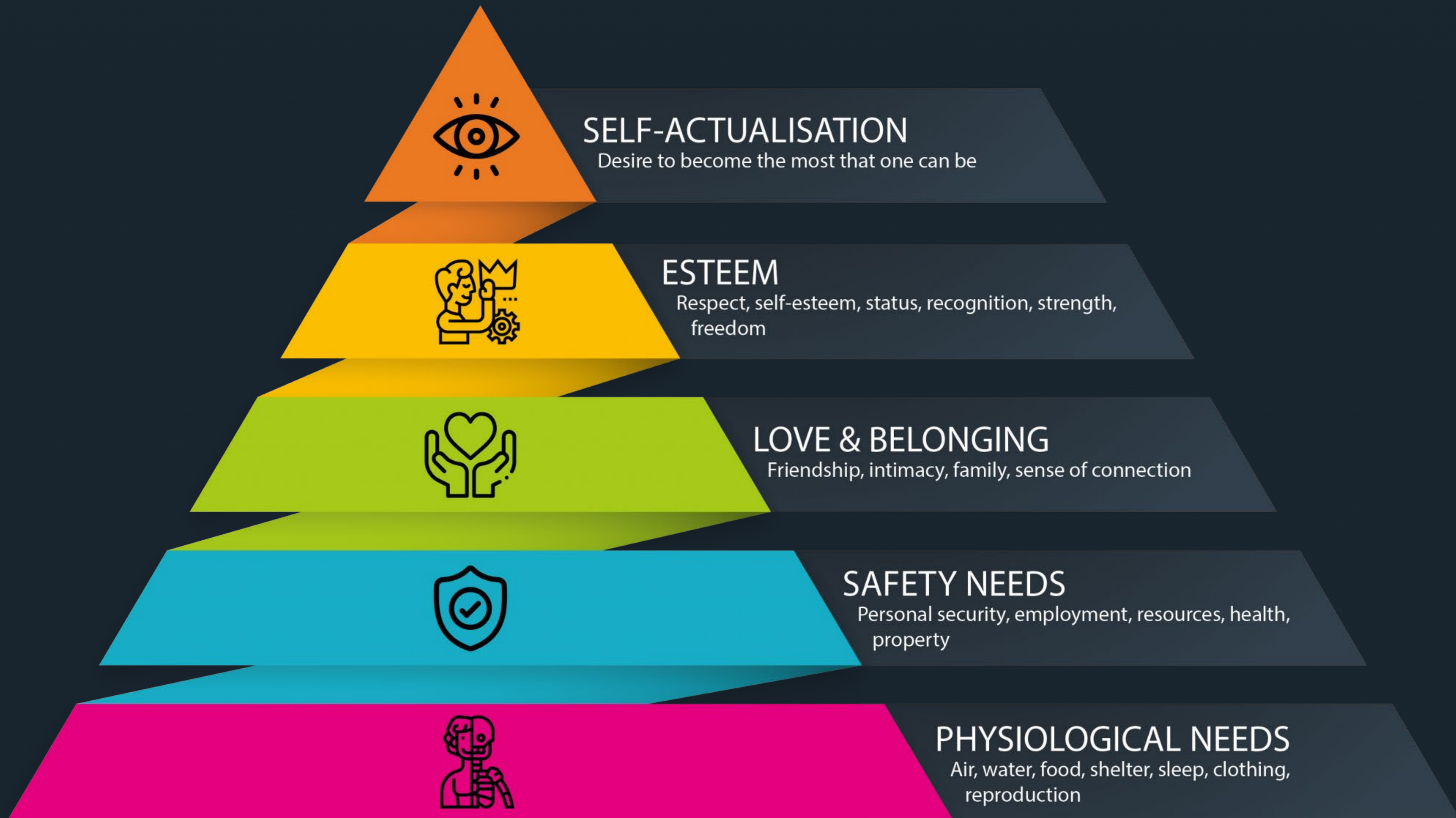


*“Equity sets the stage for justice,  
and justice makes equity sustainable.”*

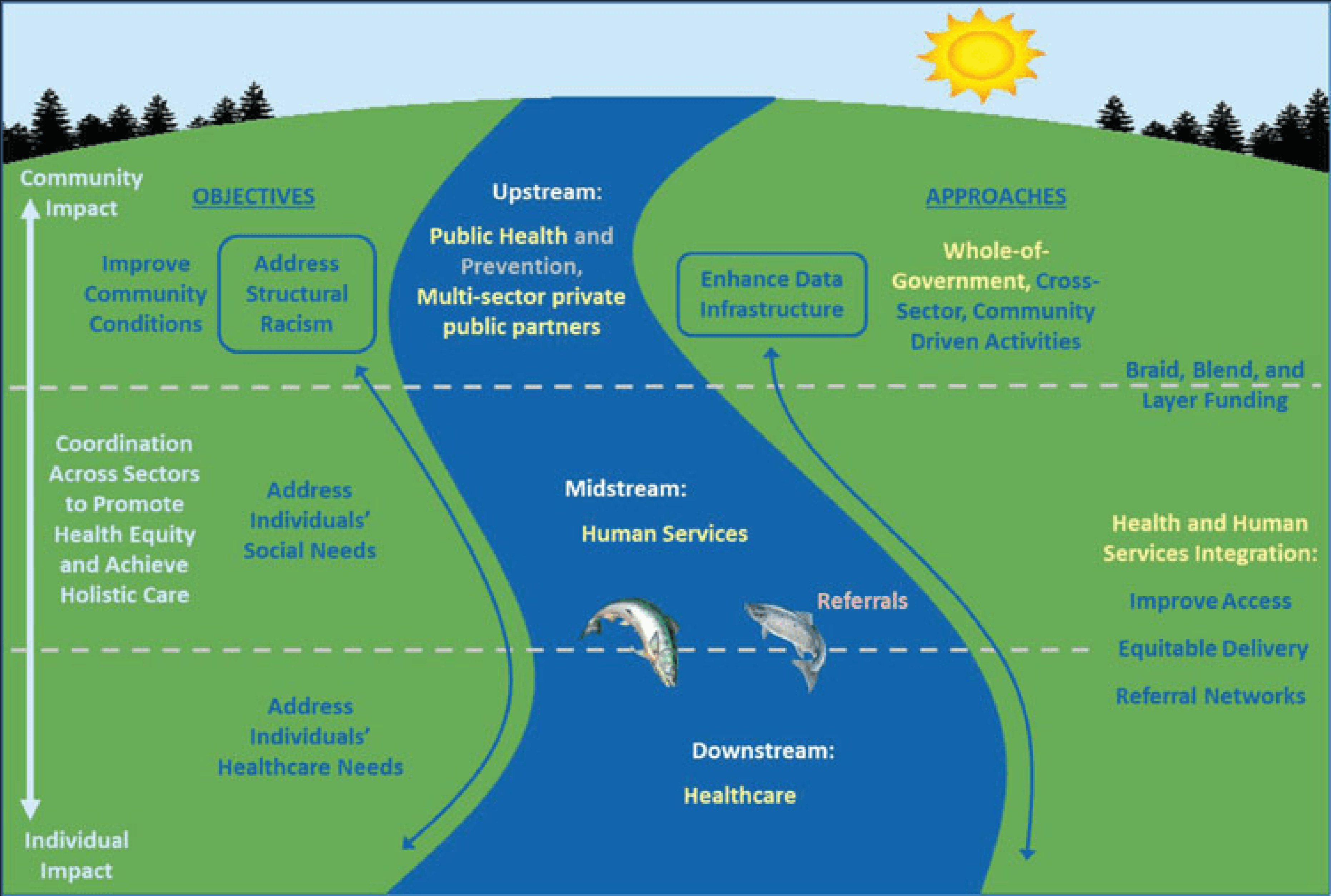
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Resource from the University of Kansas- SWIFT Center







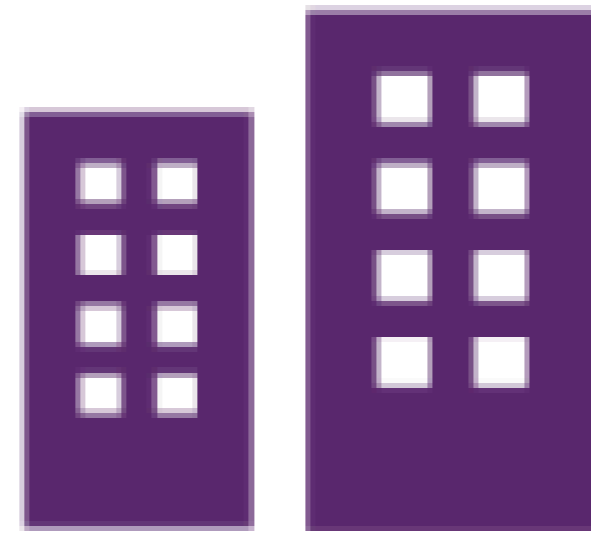


# SOCIAL DETERMINANTS OF HEALTH

The social determinants of health are the conditions in which we are born, we grow and age, and in which we live and work. The factors below impact on our health and wellbeing.



Childhood experiences



Housing



Education



Social support



Family income



Employment



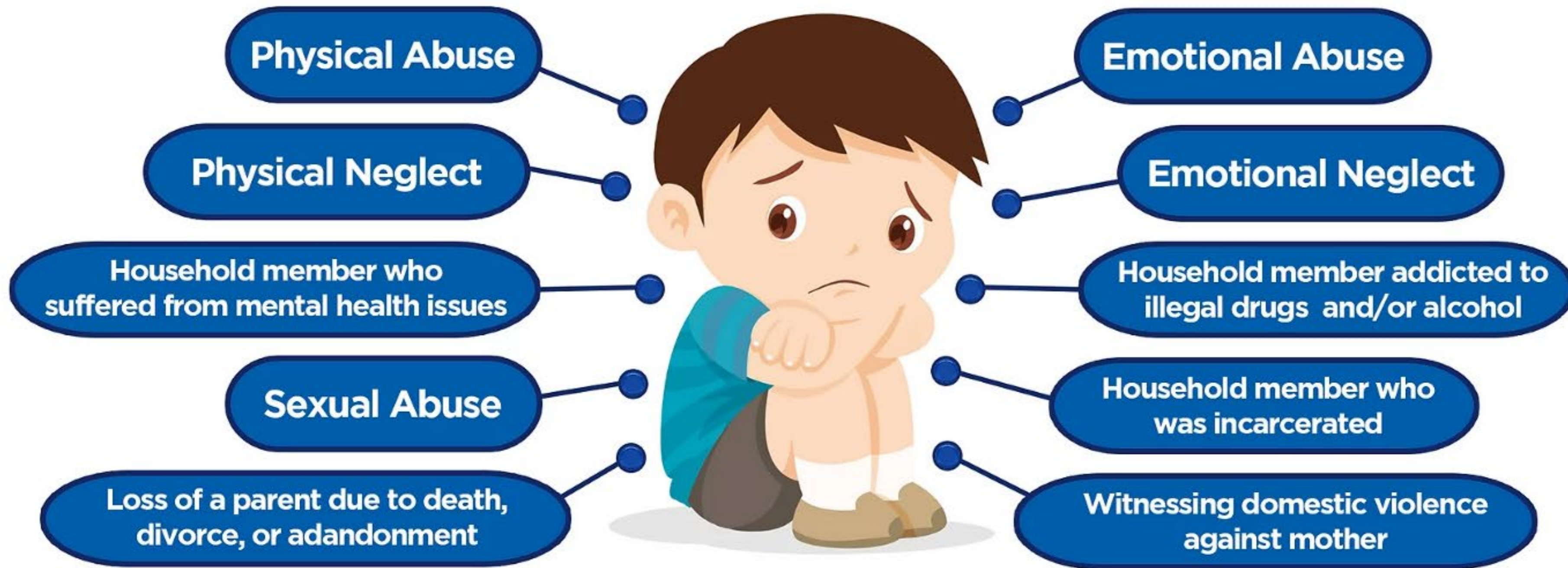
Our communities



Access to health services

Source: NHS Health Scotland

# ADVERSE CHILDHOOD EXPERIENCES INCLUDE:



## ADVERSE CHILDHOOD EXPERIENCES HAVE BEEN LINKED TO:





# School Based Collaboration



**2,272** | students  
served through school  
based programs



**Upstream Oral  
Health Access**

**Portable Full Restorative Dental Care**

# School Based Mental Health



# School Based Medical





# INNOVATION

# Key Takeaways



**DOES IT PROMOTE HEALTH  
EQUITY?**



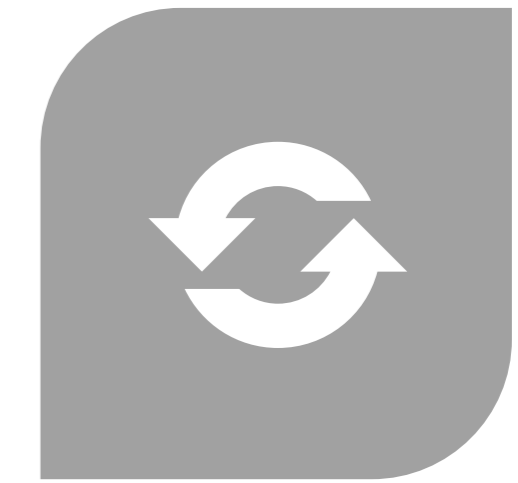
**IDENTIFY THE NEED**



**FIND THE RIGHT PARTNER**



**INNOVATION IS VITAL**



**CREATE A FEEDBACK LOOP**

The background of the slide is a dark grey color with a pattern of question marks. Some question marks are in a light tan color, while others are in a dark grey color, creating a subtle, repeating pattern. In the center, there is a large, white, 3D-style question mark. To its right, the word "Questions?" is written in a bold, black, serif font. A thin, white, wavy horizontal line is positioned below the word "Questions?".

# Questions?