CIL Western Wisconsin

Center for Independent Living for Western Wisconsin, Inc.
New Freedom Transportation Programs
COMPASSIL

WISCONSIN Mobility Managers
New Directions in Transportation

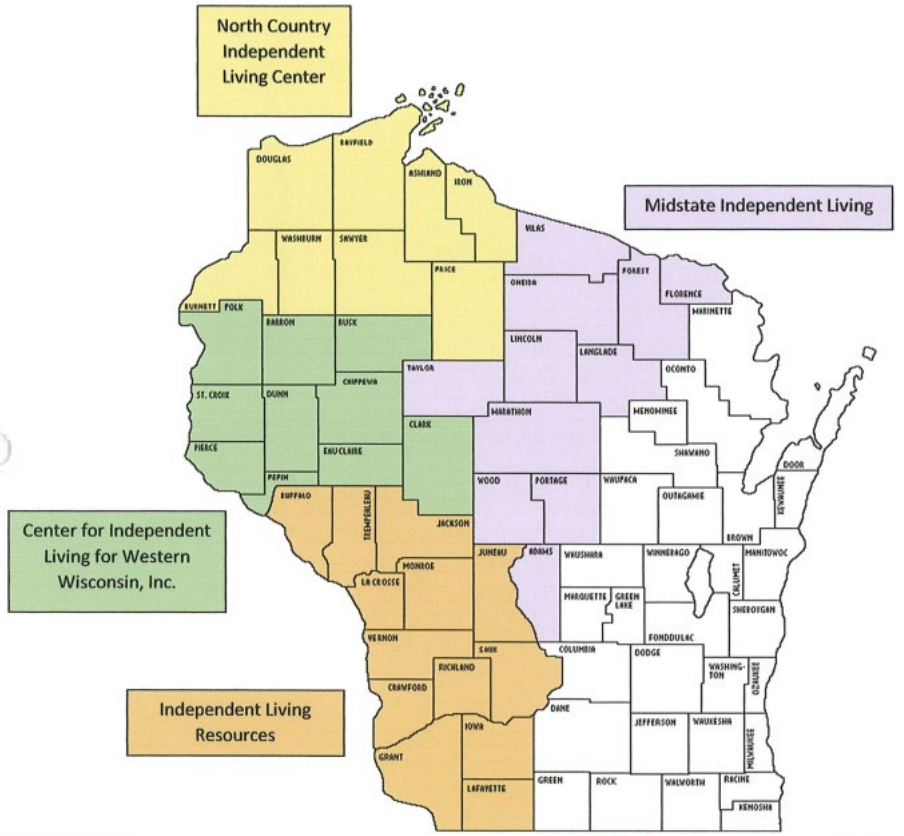


New Freedom
Transportation Program

CILWW's/ COMPASSIL New Freedom Transportation Programs

- **Regional Mobility Management**
- **Regional Transportation Coordination**
- **Volunteer Driver Program**
- **Voucher Program**

The Center for Independent Living (CIL) has worked diligently to create a national model for it's 41 County New Freedom Transportation Program. Three neighboring Independent Living Centers help to recruit volunteer drivers for CIL's NF program in their service areas shown below.



CIL's New Freedom program now covers 39,774 square miles (60.73% of WI)

Regional Activities

WWRTCC



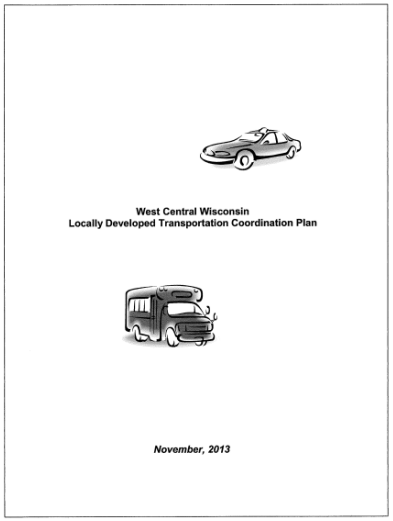




WWRTCC has it's own Regional Locally Developed Transportation Coordination Plan



Sub committee to coordinate regional trainings and streamline forms



West Central Wisconsin
Locally Developed Transportation Coordination Plan

November, 2013

Regional Coordination Plan
Western WI Regional Transportation Coordinating Committee
(Updated: October 8, 2013)

Priority	Regional Strategies	Action steps	Person(s) Responsible	Timeline (by when)	Roadblocks to implementation
1	Expand Transportation Services to Meet Needs	Extend transportation services between cities and counties	RTCC/Mobility Manager	Ongoing	Long-time parochialism
		Find appropriate technology to regionally coordinate trips and funding	RTCC/Mobility Manager	Ongoing	Funding silos, parochialism
		Centralize transportation information/coordination	RTCC/Mobility Manager	Ongoing	Cost, funding, Willingness to participate
		Create opportunities for users & providers to share concerns	RTCC/Mobility Manager	Ongoing	Time
2	Advocate for Continued & Stable Funding	Advocate for Regional Transit Authority (RTA) 1. Strengthen language to support 2. Funding 3. Education	RTCC/Mobility Manager	Ongoing	Politics
		Maintain transit in a dedicated fund at all levels	all stakeholders	Ongoing	Politics
		Advocate for retention and needed changes to 85.21	RTCC/Mobility Manager	Ongoing	Legislature
		Restore 10% across the board transit community aids	RTCC, Mobility Manager	Ongoing	Legislature
		Advocate for financial incentives to work and collaborate regionally	RTCC/Mobility Manager	Ongoing	Politics, turf issues
3	Coordinate & Collaborate Regionally	Develop regional coordination for trainings	RTCC/Mobility Manager	Ongoing	Participation
		Coordinate to minimize the transportation silos 1. Advocate for regional administration of non-emergency Medicaid transportation	RTCC/Mobility Manager	Ongoing	Program rules
		Acquire data to determine appropriate level of coordination and to promote it to public and policy makers, locally & statewide	RTCC/Mobility Manager	Ongoing	Participation and consensus
		Develop plan for regional services with uniform program rules 1. Work groups - orientations, applications	RTCC/Mobility Manager	Ongoing	Program rules, participation
4	Maintain Regional TCC	Review and maintain job description for mobility manager	RTCC members CILWW	Ongoing	Reaching consensus
		Expand Participation process	RTCC reps.	Ongoing	Funding, participation
		Provide in-kind match	Counties, all stakeholders	Ongoing	Participation of all stakeholders & counties
		Participate actively in regional TCC actions	RTCC members	Ongoing	Commitment, funding
		Establish Steering Committee	RTCC Members	March, 2014	Commitment, time, logistics, funding
5	Maintain Regional Mobility Manager for Region	Support Regional Mobility Manager	RTCC, CILWW	Ongoing	Funding, commitment
		Continue to Secure funding	RTCC, CILWW	Ongoing	Funding, staff time, participation

Regional Activities



Regional Driver Trainings

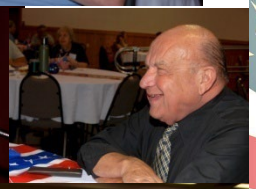
VETERANS TRANSPORTATION SUMMIT

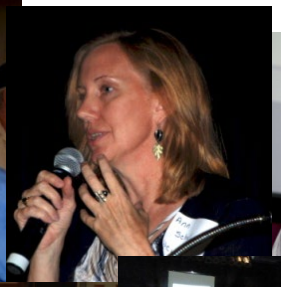


Sponsored by CILWW: The Center for Independent Living for Western Wisconsin

Help us build a successful Multi-County Veterans Transportation Program













"**Mobility Management** is the practice of using all available resources, and developing new ones, to improve mobility, increase efficiency and reduce cost."

Wisconsin Department of Transportation coordinated Mobility Management trainings from 2008 through 2010. Due to lack of available funding the DOT could not continue the trainings so we established the Wisconsin Association of Mobility Managers (WAMM). WAMM created extensive trainings and offers also a professional certification process with these valuable trainings. It takes an average of 3 years to become certified. WAMM website; www.wi-mm.org
There is a complete list of all WI MM's who belong to the Association on this website. Denise Larson, Regional Mobility Manager for CIL helped create WAMM and served on their board of Directors for 10 years.

Community Partnerships have provided the following valuable resources

The New Freedom Transportation Program has over 41 funding partnerships

- **FACILITY SPACE- Meetings and trainings rooms for large events**

- **VOLUNTEERS Over 165,721.00 volunteer hours given 2019-2022 Volunteer time value = $24.69 per hour (over $4,091,651.49)**

- **EVENTS – Regional driver training, prizes for events, Food for events, Printing for events, training material, Speakers for events, sharing drivers.**

- **MARKETING- Sharing Marketing materials to help invite participants to events, Printing, Copies for event, maps Notepads.**

- **CAPITOL AND OPERATING SUSTAINABILITY-Partners help with funding for new technology.**

Community Partners

- Managed Care Organizations
- 85.21 Programs
- County Social Services
- Community Foundations and Trusts
- Transit Agencies, Transit Commissions and Transportation Coordinating Committees
- Veteran's Services
- Sport Teams (Packers)
- Free ride to vote.

Community Partners Continued

- **Food Pantries**
- **Federal RTAP Scholarships**
- **Indigo (North Country Independent Living), Midstate Independent Living Choices , Independent Living resources.**
- **Riders** co-pays
- **State of WI Workforce Development**, Employment and Training Division, Veterans Employment

Community Partners Continued

- Disability Groups
- United Ways
- University of Wisconsin Stout, Disability Services
- Volunteer Drivers
- CAP Agencies
- West Central Wisconsin Regional Planning Commission, Regional Planner

Keeping Transportation Affordable

Requirements for use of our services- no vehicle, unable to drive, disabled, temporarily disabled, elderly, other transportation not available, any other circumstances please ask before you book rides!

For clients without managed care - Check Forward Health Portal if rider has Veyo/MTM they MUST use Veyo/MTM for all medical rides- Veyo/MTM # 866-831-4130 (exceptions for Inclusa/ Molina/CareWI/MyChoice)

Inclusa/ Medical/Non-Med/VAN Molina/MyChoice/Care WI- typically only cover medical rides.

(ONLY Inclusa, Molina/MyChoice CWI, are exceptions to facility (nursing home, etc.. transports, otherwise we do NOT)

No Co-Pays for managed care

Lakeland

1. TS receives/request referral from Rider's Case Manager.
2. TS checks to see if Rider Profile is complete. If not, Rider has to be set up (profile; Ride Letter sent out and then set up ride).
3. For Molina/CWI/MC make sure to email Case Manager Mileage needed to cover the ride. Add extra to cover road construction or if substitute driver needed. *Always add extra miles, will only charge for what we use.

MANAGED CARE

IRIS and DVR

1. Ask rider who case manager is.
2. If they are on Medicaid and are required to use Veyo/MTM for medical rides, we cannot take them to medical rides.
3. **Authorization has to be in hand before rides can begin. They will not backdate purchase orders/auth.**

85.21 Contracted Counties

Barron: Must be over 60, Medical only and Out of County! $0.50 per loaded miles. No more than 5 trips per month. After 5 use New Freedom billing. USE NEW FREEDOM RATES IF NO OTHER BILLING IS AVAILABLE

Chippewa: Inside city of Chippewa must use Shared Rides. Outside of the city is 85.21 Chippewa $5 per stop. **VAN rides** are also $5 per stop. Any rides over 100 miles= $10 per stop. Residents of Romeis apartments may receive vouchers to cover their rides.

Pierce: Disabled or Elderly, Co-Pays are at New Freedom Rates. Pierce county does not allow work rides.

St. Croix: Disabled or Elderly. Copays are at New Freedom Rates. (Hudson to Hudson has Hudson Ride Share and the ADRC Bus)

NEW FREEDOM

1. Only used if no other billing is available.

Copays are:
0-50 miles $5
51-100 miles $10
101+ miles $10 plus
Half the current federal rate per mile over the 101.

2. Limit 2 rides per week for anything other than medical.
3. Employment rides are only given for 30 calendar days.

NEW FREEDOM VAN (St Croix, Dunn, Eau Claire, Barron, Polk, Pierce only)

Copays are:
0-50 miles $10
51-100 miles $20
101+ miles $20 plus
Federal rate +.10 cents, then divided in half for over the 101 miles.

Eau Claire in city:

1. Must use city bus if on bus line or apply for Para Transit. They do medical and work rides.
   Can ride with us once you check to make sure they have applied and they can ride with us until para transit kicks in.

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DBA COMPASSIL